

Rolling Hills Estates

IMPROVEMENT ASSOCIATION

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Please Update Your Contact Information

Rolling Hills recently had an incident where a broken pipe flooded an absent owner's house and the water flowed down onto neighboring properties. The owners had no current phone number, email or text address listed with our Association and it took days to find and contact them. The damage done to their house and neighbors' properties, not to mention a huge water bill, could have been diminished if the owner had been reachable. While in this instance it was a water pipe, there's a wide range of potential calamities (fire, storms, erosion and mudslides, drip irrigation malfunctioning, etc.) that have and will occur in our neighborhood over the years. Personal liability issues aside, it can unnecessarily endanger your property and your neighbors if you can't be reached. It also potentially increases insurance rates for our Association and its residents.

To keep our annual association dues low (and they are low for a community like ours), Rolling Hills has been trying to use email or web postings whenever it can to provide members or other residents notice of Rolling Hills events, elections, initiatives, proposed CC&R changes and updates. It wastes RH money and its volunteer members' time to stamp and stuff envelopes, including with return postage, particularly for bulky mailings. We'd like to greatly reduce the number of mailings needed and even update our processes to let members vote and pay dues online.

We all value our privacy, but we think there are sound reasons for members to provide the Association with a way to contact them promptly. Contact information provided to the Association will be used only for Association purposes. It's confidential and access restricted.

Unfortunately, those residents who are most difficult to reach are those least likely to read this communication. We will attempt to disseminate it in a variety of ways over the next year, but Rolling Hills member support is essential.

Our newest Rolling Hills volunteer Board member, Amy Earle, has been doing outstanding work updating an obsolescent Rolling Hills website, refining the resources and friendliness of that site, and getting us to take a fresh look at what we can do to make Rolling Hills an even better community. We'd greatly appreciate it if you could contact Amy at rheiasociation@gmail.com (or call/ text 312-402-0034) with any updates you have to enable the Association to reach you by email (or at least by telephone or text). Thanks.

Jeff Rohm

President, RHEIA
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